

Sirion, the Leader in the Contract Lifecycle Management (CLM) space, is committed to using, developing, and deploying Artificial Intelligence in a responsible manner.

AI Governance at Sirion

Our leadership team is fully committed to ensuring that all AI technologies used, developed and deployed at Sirion are ethical, trustworthy, and beneficial to all customers and stakeholders. The leadership team emphasizes the responsible use of AI across the organization. We recognize that the responsible deployment of trustworthy AI is a strategic priority, and we hold ourselves accountable for the ethical use of these technologies in all aspects of our business operations.

At the core of our AI governance is a robust organizational structure, led by our AI Steering Committee comprising of leadership team and SMEs. This committee provides strategic oversight and ensures accountability across all AI initiatives, aligning our technological advancements with business objectives. Regular executive reviews and strategic planning sessions guarantee that our AI capabilities continuously serve to enhance our service delivery, addressing both current and future customer needs.

Our governance framework is based on comprehensive policies and procedures that guide every stage of AI development and deployment. We maintain detailed documentation of our AI systems and their development lifecycle to ensure consistency, transparency, and quality throughout.

Compliance with the EU AI Act

We are fully committed to complying with applicable global laws governing AI. Our AI technologies are developed and deployed in alignment with the EU AI Act, and we work towards ensuring all the applicable obligations are fulfilled. We monitor the evolving regulatory landscape, and evaluate & implement new requirements, as and when they arise.

Compliance with Copyright and Privacy Laws

We comply with the EU Copyright Laws, ensuring that all content generated, processed, or utilized by our AI systems respect intellectual property rights. Furthermore, we adhere to data privacy laws, including the EU GDPR and US CPRA, by embedding privacy into the design and operation of our AI systems.

Safeguarding your information

We do not use customer data for training the AI models. We prioritize AI security both from the cloud security and application security perspectives. Our cloud infrastructure is secure with state-of-the-art technology and process measures. We also ensure that our cloud providers have adequate guardrails and follow industry-leading security certifications, such as ISO 27001, SOC 2, and GDPR compliance.

AI Risk Assessment and Security

Risks to AI systems are emerging at the same pace as AI itself. Sirion uses the National Institute of Standards and Technology (NIST) AI Risk Management Framework (AI RMF) for AI risk management. The Sirion AI systems are continuously risk-assessed for the developments and changes within the shift-left process as the Sirion team continues to innovate at a rapid pace.

Sirion battle-tests the AI system and the models for the OWASP Top 10 for LLM Applications, and for the multitude of possibilities of Injection and Poisoning attacks. We integrate AI-specific security requirements into our development processes, including secure coding practices, penetration testing, and vulnerability scanning.

AI Ethics and Governance at Sirion, modelled on the NIST framework



Human Oversight

Automated decisions or suggestions will not replace critical decision-making but will support and enhance human capabilities. Our solutions give clients full control, allowing them to intervene, adjust, or override AI recommendations when necessary, fostering trust and confidence in every decision. We empower users to make informed decisions by ensuring our AI systems augment, not replace, human judgment.

Security & Resiliency

Our AI systems are designed with robust security measures to safeguard sensitive data and ensure operational resilience. Through continuous monitoring and proactive risk management, we protect client data confidentiality & integrity and ensure uninterrupted service, even in the face of disruptions.

Explainability and Interpretability

We ensure our AI system outputs are explainable and interpretable. Our commitment includes continuous evaluation of explainability to align with evolving industry standards and user needs.

Data Privacy

Sirion's Privacy Management System (PMS), AI Management System (AIMS) and the AI Risk Assessment process have been redesigned to capture the interoperation and intersections between themselves. The Privacy by Design (PbD) within the shift-left process ensures that privacy considerations are met while the AI team continues to innovate and build.

Safety and Bias Mitigation

We build AI systems that prioritize safety and fairness, ensuring equitable treatment and unbiased outcomes in contract management. Our solutions undergo rigorous testing and continuous monitoring to identify and mitigate biases, fostering fairness in decision-making and promoting trust across all stakeholders.

Accountability & Transparency

We uphold accountability by ensuring that every AI decision can be traced and explained. Our transparent operations empower customers with confidence in the ethical functioning of our solutions, supported by clear documentation and mechanisms to attribute responsibility for AI-driven actions.

Validity & Reliability

We prioritize the validity and reliability of our AI solutions, focusing on ensuring that outcomes are contextually appropriate, meaningful, and aligned with their intended purpose. Through rigorous evaluation, ongoing monitoring, and refinement, we strive to deliver AI outputs that are not only dependable but also relevant and robust across diverse applications.